

**CITY OF BALTIMORE  
COUNCIL BILL 15-0214R  
(Resolution)**

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Introduced by: Councilmember Clarke, President Young, Councilmembers Curran, Middleton,  
Scott, Holton, Kraft, Henry, Reisinger, Mosby, Welch, Stokes

Introduced and read first time: March 23, 2015

Assigned to: Judiciary and Legislative Investigations Committee

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REFERRED TO THE FOLLOWING AGENCIES: CitiStat, Department of Finance

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A RESOLUTION ENTITLED

1 A COUNCIL RESOLUTION concerning

2 **Council Oversight Hearing – CitiStat Changes**

3 FOR the purpose of convening a City Council oversight hearing to assess the current status,  
4 proposed future direction, cost effectiveness, and appropriate mission of Baltimore City’s  
5 CitiStat program.

6 **Recitals**

7 Baltimore’s CitiStat program was initiated 15 years ago by then-Mayor Martin O’Malley who  
8 initially brought the New York City Police Department’s Comstat program to the Baltimore  
9 Police Department, and subsequently adapted that model as an accountability and tracking  
10 system for about a dozen other City agencies.

11 CitiStat is best known as accounting for progress in completion of quantifiable agency and  
12 interagency tasks. While often tedious and time-consuming, such accountability ties directly into  
13 our citizens’ expectations when seeking help and lodging complaints through the City’s 311  
14 system and when demanding cost effectiveness in the delivery of City services in general.

15 “According to research by Harvard University and the Center for American Progress,” as  
16 cited in The Sun’s recent review of this program, “CitiStat’s tenets – such as ‘accurate and timely  
17 information shared by all’ and ‘relentless follow-up and assessment’ – are crucial to the  
18 program’s effectiveness.” Equally important is the involvement and support of the Mayor and  
19 other top City leaders.

20 Recent Sun accounts and personal observations indicate a period at CitiStat in which the  
21 innate culture of urgency and the “relentless” elements of accountability are “on hold” by  
22 Administration consensus.

23 With a consultant’s report in hand since the summer, City leadership may actually be in  
24 transition to a less confrontational and more collaborative CitiStat successor process in mind.

25 Before Baltimore City’s fiscal year 2016 budget is developed, it is important for the  
26 Baltimore City Council to determine what future the Administration envisions for this  
27 presumably emerging CitiStat successor.

EXPLANATION: Underlining indicates matter added by amendment.  
~~Strike out~~ indicates matter deleted by amendment.

## Council Bill 15-0214R

1 Things change, but, in this case, the Council has a responsibility to understand what purposes  
2 a CitiStat successor might serve, how it might operate, what it might cost, and what 311  
3 task-related functions might remain to retain accountability in addressing the City's most  
4 frequent constituent requests. The Council also must be informed about the impact of this  
5 transition on our proven progress in conducting interagency domestic violence and gun-stat  
6 oversight.

7 **NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF BALTIMORE,** That to  
8 accomplish our own oversight of presumed changes in motion, City Council requests a list of all  
9 agencies currently subject to CitiStat review and a copy of the CitiStat consultant's report,  
10 presented to the Mayor last August.

11 **AND BE IT FURTHER RESOLVED,** That a City Council oversight hearing be conducted to  
12 include the CitiStat Director, the Deputy Chief of Staff responsible for CitiStat, the City Budget  
13 Chief, and other key personnel the Mayor selects to brief the Council.

14 **AND BE IT FURTHER RESOLVED,** That a copy of this Resolution be sent to the Mayor, the  
15 CitiStat Director, the Mayor's Deputy Chief of Staff, the Chief of the Department of Finance's  
16 Bureau of Budget and Management Research, and the Mayor's Legislative Liaison to the City  
17 Council.